Quarterly Performance Review - 2008/09 Q1 YTD 07/08 08/09 Quarter 1 Quarter 2 Quarter 3 Quarter 4 **Progress** Better places Top Quartile NI 192 Household waste recycled and composted LAA 31% Target 28% Lead Comment Provisional score, as methodology for calculating recycling rate has changed due to changes in how flytip and non-household waste is calculated. Green Green Green 26% 28% 28.0% Top Quartile NI 186 Per capita CO2 emissions in the LA area LAA Target Lead Comment Annual performance measured by DEFRA, 2 year time lag in publishing N/A, new indicator N/A Top Quartile NI 195 Improved street and environmental cleanliness (levels of graffiti) LAA Target 3.0% Lead Comment Monthly performance is based on in-house surveys. Low is good, so June performance has not met target. The provisional score from independent survey by Encams for tranche 1 (April to July) is 2% which is on target. A robust action plan is in place. Red Red 4.3% 4.3% N/A, new indicator Top Quartile NI 195 Improved street and environmental cleanliness (levels of litter) LAA Target 12.0% Lead Comment Monthly performance is based on in-house surveys. Low is good, so June performance is on target. Provisional scoref rom independent survey by Encams for tranche 1 (April to July) is 9%, which is also on target. Green Green 21% (litter and 7.8% 7.8% detritus) Top Quartile NI 195 Improved street and environmental cleanliness (levels of detritus) LAA Target 24.0% Lead Comment Monthly performance data is based on in-house surveys. Low is good, so performance for the quarter is on target. Provisional score from independent survey by Encams for April - July is 21%, also on target. Green Green 21% (litter and 23.3% 23.3% detritus) Top Quartile NI 195 Improved street and environmental cleanliness (levels of fly posting) LAA Target 2.0% Lead

| 07/08 | 08/09 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | YTD Progress |
|-----------------|-----------------------------|---|---|---|---------------------|-------------------|
| | Comment | so Q1 performance | e does not meet tar or independent sur | ed on in-house sur get. Performance for vey by Encams for A | or June is 1%, and | · |
| A, new indicato | l or | Red 3.0% | | | | Red |
| Top Quartile | NI 175 Target Comment | | | ublic transport, walk | | LAA local Lead |
| | Commons | be finalised with th | e Department for T | NI within Greater Lo ransport during 200 ughs individually wh | 08. DfT will inform | |
| Top Quartile | Target Comment | Number of green flag parks 08/09: 10 Anually assessed, results June 08. | | | | LAA local Lead |
| 8 | | | Green 9 | | | Green |
| Top Quartile | NI 21 Target Comment | local council and p | olice | i-social behaviour a | | Cross Cutting |
| | | be conducted Autu | | in race durvey. The | a mat adivey wiii | |
| Top Quartile | NI 154 Target Comment | Net additional homes provided 1657 Annual indicator. | | | Cross Cutting | |
| 1607 | | | | | | |
| Top Quartile | NI 158 Target Comment | % Non-decent council homes 36.0% Data reported anually on 1 April | | | | Cross Cutting |
| 41.26% | | | | | | |
| Top Quartile | NI 198 Target Comment | Children travelling to school – mode of travel usually used 4.8% Annual indicator | | | Cross Cutting | |
| | | | | | | |

| 07/08 | 08/09 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | YTD Progres | | |
|--------------|---------|--|---|-----------------------|--------------------|----------------|--|--|
| Top Quartile | NI 167 | Congestion – aver | Congestion – average journey time per mile during the morning peak | | | | | |
| | | Not LAA | | | | | | |
| | Target | | | | | | | |
| | Comment | Reportable at London wide level by TfL and not borough level. Reported on | | | | | | |
| | | an academic year basis (September to August), anually. | | | | | | |
| | | | | | | | | |
| Ton Overtile | NII 470 | Durania waka da waka | 4 4 | | -+ f | _ | | |
| Top Quartile | NI 170 | years | ped land that has be | en vacant or dereil | ct for more than : | Not LAA | | |
| | Target | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | | | | | | |
| | Comment | Data is reported a | nually | | | | | |
| | | | , | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| Top Quartile | NI 177 | Local bus passeng | ger journeys origina | ting in the authority | area | | | |
| | T | | | | | Not LAA | | |
| | Target | | | | | | | |
| | Comment | Reportable at Lond an annual basis. | don wide level by Ti | L and not borough | level. Reported o | n | | |
| | | an annual basis. | | | | | | |
| | | | | | | | | |
| Top Quartile | NI 178 | Bus services runni | ing on time | | | Not LAA | | |
| | Target | | | | | | | |
| | Comment | | Reportable at London wide level by TfL and not borough level. Reported on | | | | | |
| | | an annual basis. | T | | | | | |
| | | | | | | | | |
| Top Quartile | NI 185 | CO2 reduction from | n Local Authority or | perations | | Not LAA | | |
| rop quarmo | Target | CO2 reduction from Local Authority operations 10% | | | | | | |
| | Comment | | oio targat ia aurranth | , dariyad fram anar | au concumntion | | | |
| | Comment | | nis target is currently gey Estate, calculate | | | | | |
| | | requires the data t | o include transport | emissions as well b | ut Haringey does | | | |
| | | | ient management ir | | | | | |
| | | until Jan 09. | r, so it will not be p | ossible to do an ani | iuai comparison | | | |
| | | | | | | | | |
| | | | | | | | | |
| Top Quartile | NI 187 | Tackling fuel pove | rty – people receivii | ng income based be | enefits living in | • | | |
| | | Tackling fuel poverty – people receiving income based benefits living in homes with a low energy efficiency rating | | | | | | |
| | Target | Proxy measure, 10 | 000 | | | | | |
| | Comment | | e adopted for this N | | | | | |
| | | | y efficiency measur ta provides figures | | | | | |
| | | received. | La provides ligures | in an ond or year le | port not you | | | |
| | | | | | | | | |
| | | | | | | | | |
| T 0 " | NI 188 | Adapting to climate | o obongo | | | Not LAA | | |
| Top Quartile | 141 100 | Adapting to climate | e change | | | NOL LAY | | |

| 07/08 | 08/09 | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | YTD Progress | |
|--------------|------------------|---|--|----------------------|--------------------|-----------------|--|
| | Comment | Data is reported anually | | | | | |
| | | | | | | | |
| | | | | | | | |
| Top Quartile | NI 189 Target | Flood and coastal | erosion risk manag | gement | | Not LAA | |
| | Comment | Data is reported by | Data is reported by the Environment Agency on an annual basis. | | | | |
| | | | | | | | |
| Top Quartile | NI 193 Target | Municipal waste la | nd filled | | | Not LAA | |
| | Comment | Data provided by t | he NLWA anually. | | | | |
| | | | | | | | |
| Top Quartile | NI 194 Target | | reduction in NOx tate and operations | |) emissions throuç | gh Not LAA | |
| | Comment | Data is reported anually | | | | | |
| | | | | | | | |
| Top Quartile | NI 196 | Improved street ar | nd environmental cl | eanliness – fly tipp | ing | Not LAA | |
| | Target | 1.0 | | | | | |
| | Comment | Data is provided anually. The service are looking into provision of local, unweighted data on a more regular basis. | | | | | |
| 2 | | | | | | | |
| Top Quartile | NI 197 | Improved local bio | diversity – active m | nanagement of loca | ıl sites | | |
| | Target | | | | | Not LAA | |
| | Comment | Data to be reported anually, first report March 09. | | | | | |
| | | | | | | | |
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| Projec | Projects | | | | | | |
|--------|---|------------------|--|--|--|--|--|
| Ref | Name | Overall progress | Budget variance | | | | |
| | Graffiti & Fly-Posting Removal | Amber | £'000s At £8,148 spend against budget is relatively low. This is due to the time lag in receiving invoices. The project will be fully spent by the | | | | |
| | Fly Tip Management | Amber | end of the calendar year. Current expenditure at £4,914. Activities around the dumping action plan are now beginning to be implemented. This will lead to higher levels of expenditure in a short period of time. Full spend anticipated. | | | | |
| | Community Clear- Ups | Green | No expenditure against project, service commences September. | | | | |
| | Litter Management | Green | Spend is currently at £8,011. There will be steep increases in costs as litter bin orders are made. Full spend is forecast. | | | | |
| | Parks Cleansing | Green | ABG profile spend of £48.5k is committed, however actual spend on SAP is £14.5k. Variance is due to delay/ late billing by HAYS for provision of agency staff, and thus it is not an underspend. | | | | |
| | Street Washing | Green | Project is on budget and anticipates full spend. | | | | |
| | Tottenham High Road Manager | Green | No variance, project is on budget. | | | | |
| | Mobile Clean-Up Teams & Street | Green | Project is on budget and anticipates full spend. | | | | |
| | Saturday Night Collection | Green | Spend recorded at £12,086, however due to time lag in receiving invoices the actual spend is higher. The project will reach full spend for the end of the year. | | | | |
| | Street Enforcement | Green | No variance, project is on budget. | | | | |
| | New Recycling Projects: Organic | Green | No variance, project is on budget. | | | | |
| | Finsbury Park Enforcement | Green | No variance, project is on budget. | | | | |
| | Green Outreach | Green | ABG profile spend of £20,000 is committed. Actual spend not showing yet on SAP due to delay in BTCV billing and 'Category Management' related changes on SAP. Latter is being corrected in second quarter. | | | | |
| | Vulnerable Communities | Green | £11.5k has been profiled for Q1 with £21k having been spent to date. The difference | | | | |
| | Working with Education & Voluntary Sectors to | Green | reflects earlier spend commitment as part of the programme, and the profile will be adjusted accordingly. | | | | |

| | Accessible Transport Programme | Green | No variance, project is on budget. |
|-----------------|--------------------------------------|-------|------------------------------------|
| Brian Ellick | Street Wardens | Green | Project is on budget. |